

What to expect

DERMATOLOGY



52 Campus Drive, Saskatoon SK S7N 5B4

Small Animal Clinic
306-966-7126

Large Animal Clinic
306-966-7178

About the VMC

Welcome to the WCVM Veterinary Medical Centre (VMC), the veterinary referral centre for all of Western Canada and the teaching hospital for future veterinarians and veterinary specialists.

Our clinical team includes board-certified veterinary specialists, clinical associates and registered veterinary technologists, as well as veterinary specialists in training (residents), clinical interns and senior veterinary students. We look forward to caring for your animal and meeting you in person.

Before Your Visit

To prepare for your visit to the VMC, please visit us online:

vmc.usask.ca/about/new-client.php

You will find more information about finding our location, parking, hours of operation and the Small Animal Clinic reception area.

What to Expect

While the WCVM Veterinary Medical Centre (VMC) shares many similarities to other veterinary hospitals, there are some differences that may have an impact on your appointment.

- The VMC is a teaching hospital for WCVM veterinary students and for students enrolled in the veterinary technology program at the Saskatchewan Polytechnic. Please note that teaching takes additional time. Students participate in all aspects of examining and treating our patients under the immediate supervision of licensed veterinarians and board-certified veterinary specialists. While teaching is essential to our facility, the well-being of our patients is the highest priority for VMC clinical teams.
- Given the complexity of some cases, we may need to order additional diagnostic tests or consult with others about diagnoses and treatment plans for patients. If this is the case, we will arrange an appointment for your animal to return for further testing.

General Steps

Here's a general overview of your pet's visit to the Veterinary Medical Centre:

- A senior veterinary student or registered veterinary technologist (RVT) will meet you at the Small Animal Clinic reception and bring you and your pet to a vacant examination room.
- The veterinary student or RVT will ask questions about your pet's medical history and then perform an initial physical assessment of your pet with the assistance of with the assistance of an RVT.
- Sometimes it's easier to perform a complete physical examination with additional help. The veterinary student may ask to bring your pet to the clinic's treatment room for examination by the veterinary clinician with the help of other students and veterinary technologists.
- Once your pet has been examined and the care team has made an assessment, the veterinarian and the veterinary student will return to go over the initial assessment with you and to give you their



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Payment

If your animal is not hospitalized, the WCVM Veterinary Medical Centre requires full payment at the time of service.

If your animal is hospitalized, half of the estimated cost is due prior to services being provided. Final payment is due at the time of discharge.

Occasionally, the hospital will mail statements to you after discharge for additional tests that were approved by you and for charges not included on the initial invoice at discharge.

The WCVM Veterinary Medical Centre accepts the following payment methods:

- cash
- credit card (Visa and MasterCard)
- debit card (Interac)

Personal cheques are not accepted.

If you have questions about payment, call the administration office at 306-966-7103, or visit vmc.usask.ca/about/payment.php.

For More Information

Small Animal Clinic
306-966-7126
vmccorrespond@usask.ca

General Steps, continued . . .

diagnostic recommendations. They may suggest additional diagnostic tests such as blood tests, ear or skin cytology, or an ultrasound examination.

- Please bring a list of your pet's current and previous medications and diets.
- Do not bathe your pet for three days before your appointment. As well, please do not apply any ear medications on the day of your pet's appointment.
- If our team recommends further procedures such as allergy testing or deep ear cleanings, these procedures may need to be performed at a later date.
- **Please note:** our appointments usually last an average of 90 minutes, but your pet's appointment may exceed this time range.