

# What to expect

## EQUINE FIELD SERVICE



52 Campus Drive, Saskatoon SK S7N 5B4

Small Animal Clinic  
306-966-7126

Large Animal Clinic  
306-966-7178

### About the VMC

Welcome to the WCV Veterinary Medical Centre (VMC), the veterinary referral centre for all of Western Canada and the teaching hospital for future veterinarians and veterinary specialists.

Our clinical team includes board-certified veterinary specialists, clinical associates and registered veterinary technologists, as well as veterinary specialists in training (residents), clinical interns and senior veterinary students. We look forward to caring for your animal and meeting you in person.

### Before Your Visit

To prepare for your visit to the VMC, please visit us online:

[vmc.usask.ca/about/new-client.php](http://vmc.usask.ca/about/new-client.php)

You will find more information about finding our location, parking, hours of operation and the Large Animal Clinic reception area.

### What to Expect

While the WCV Veterinary Medical Centre (VMC) shares many similarities to other veterinary hospitals, there are some differences that may have an impact on your appointment.

- The VMC is a teaching hospital for WCV veterinary students and for students enrolled in the veterinary technology program. Please note that teaching takes additional time. Students participate in all aspects of examining and treating our patients under the immediate supervision of licensed veterinarians and board-certified veterinary specialists. While teaching is essential to our facility, the well-being of our patients is the highest priority for VMC clinical teams.
- Given the complexity of some cases, we may need to order additional diagnostic tests or consult with others about diagnoses and treatment plans for patients. In this case, we may need to arrange an appointment for your animal to be sent into the clinic for further testing.

### Overview

Here's a general overview of the WCV Veterinary Medical Centre's equine mobile field services:

- Equine Field Service offers a wide range of services right at your farm or stable. This includes lameness exams (along with portable X-ray and ultrasound exams), medical work-up (for issues such as colic, heaves and gastric ulcers), vaccinations, teeth floating, endoscopy, pre-purchase exams, lacerations, reproductive services and foal care, euthanasia and a 24-hour emergency service.
- The VMC Equine Field Service works with a variety of horses including eventing and sporting breeds, pleasure horses, donkeys and miniature ponies.
- If the equine field service team deems that a case requires further care or diagnostic work up, they may refer your horse to the VMC's Large Animal Clinic for continued, round-the-clock care, by our medicine, surgery or theriogenology clinical teams.
- Some diagnostic tests are dependent on the weather conditions. Please let us know if you do not have shelter or power at the site where the animal is located.



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[www.usask.ca/wcvm](http://www.usask.ca/wcvm)

## Payment

If your animal is not hospitalized, the WCVM Veterinary Medical Centre requires full payment at the time of service.

If your animal is hospitalized, half of the estimated cost is due prior to services being provided. Final payment is due at the time of discharge.

Occasionally, the hospital will mail statements to you after discharge for additional tests that were approved by you and for charges not included on the initial invoice at discharge.

The WCVM Veterinary Medical Centre accepts the following payment methods:

- cash
- credit card (Visa and MasterCard)
- debit card (Interac)

**Personal cheques are not accepted.**

If you have questions about payment, call the administration office at 306-966-7103, or visit [vmc.usask.ca/about/payment.php](http://vmc.usask.ca/about/payment.php).

## For more information

**Large Animal Clinic**  
306-966-7178  
[vmccorrespond@usask.ca](mailto:vmccorrespond@usask.ca)

## General Steps

- When you call to schedule an appointment, you will speak to one of our knowledgeable receptionists. She will ask basic questions to determine if field service is the appropriate department to handle your horse's needs. She will also ask for directions to your location (some distance restrictions do apply).
- Once a suitable appointment date has been found, the receptionist will arrange for a clinician to come to your farm, acreage or stable. The length of time required for your animal's appointment will vary based on the nature of the visit.
- Clinicians may include clinical interns and residents who are working toward their specialty designation. The veterinarian is often accompanied by one or more senior veterinary students.
- During the appointment, the clinicians will take a comprehensive medical history of your animal, followed by a physical examination. They will recommend and discuss a diagnostic and treatment plan with you. The suggested plan can range from prescribing medications and conducting diagnostic tests to surgery or a referral to the VMC's Large Animal Clinic.
- The clinicians will discuss a verbal estimate of cost with you. Once the team returns to the VMC, an invoice will be sent to you by email or regular mail (please read "Payment," in the section to the left).
- The VMC requires that the animal's owner is present for the initial visit as well as for subsequent visits. However, certain situations allow for a designated person (such as a trainer or family member) to be present on your behalf. If the owner can't be present, please make sure he or she is available by phone during the appointment time. Please provide the owner's contact number.